

UNIVERSITY OF ESSEX

STUDENTS\*  
UNION

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# VENUES TERMS AND CONDITIONS

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**Approved by:** Audit and Risk Committee

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**Owner:** Venues Manager (Late Night Licensed Trade)

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## VENUES TERMS, CONDITIONS AND SOME HANDY TIPS

As your SU we want to make sure that you have a great night out when you are with us. We operate a zero tolerance approach to any form of harassment and actively encourage our customers to report anything to us

### General Terms and Conditions

- Management may refuse entry to any customer for any reason
- If you are too intoxicated you will be refused entry
- There is no re-admission into Sub Zero
- If you have been removed from the venue or asked to leave for any reason you will not be able to gain re-entry that night
- If you purchased a ticket and breached any terms and conditions then you may not be refunded
- There will be no admission after the last entry time, please arrive within plenty of time
- Our policies apply to all our SU Venues, if you do something in one then you may be banned from all SU Venues.
- Please note random searches may be carried out at any time. Refusal to be searched will result in refusal of admission to SU Venues.
- If you are lucky enough to look under the age of 25 you will be asked to provide identification.
- In order to gain entry to Sub Zero you must produce valid ID, which has to be your student registration card if you purchased a student ticket. If you are a guest then a form of photocard driving licence or passport or overseas equivalent must be shown.
- You are on CCTV at all times. (The CCTV is managed by the Students' Union and is covered by the CCTV Policy)
- We expect you to behave at all times, if you don't the party is over for you.

## DRUGS

- The SU operates a zero tolerance drug policy regarding the use of illegal drugs.
- We do not accept the use of, selling or purchasing of illegal drugs in any of our Venues or outside (be it on or off campus).
- If you are found in possession of illegal substances, you will immediately be removed from the Venue. You may also be reported to the Student Conduct Office and the Police

Below are some of the things we do to prevent and discourage drug taking

- The searching of staff, DJ's, Acts, an act's entourage, customers and guests.
- The use sniffer dogs to help us
- Regular venue patrols.
- Regular toilet patrols and searches.
- Pre and post event venue searches.
- Random customer searches within venues.
- Confiscation of drugs, detainment of carrier and police contacted (if applicable).

**Other stuff and things:**

- SU Advice on square 3 offers confidential, independent, impartial advice and the University has a Student Inclusivity and Wellbeing Service available to support students
- Welfare Assistants are employed to help you if you need them
- Free Water is available from all bars at all times.
- First aid qualified staff Essex Medics, Managers, Security and Campus Security. All
- We want you to have a great night out and will do everything we can to make sure that you do BUT if you don't follow the rules, or go against our zero tolerance policy then you will be subject to our disciplinary/banning process
- We operate the Ask for Angela scheme, if you feel unsafe in any way then please go to one of our bar staff and Ask for Angela and they will be able to get help for you. Cards are available which can be shown to staff. Cards can be picked up from SU Reception
- Plan in advance how you are getting to and from Sub Zero
- Don't drink and drive
- The venue operates lasers, Co2 cannons, latex balloon drops, pyrotechnics and strobes.
- The Students' Union operates a zero tolerance to any harassment approach
- If you think your drink has been spiked, come and tell us straight away. If you see somebody else spiking somebody's drink, then come and let us know. We have "spikeys", stop toppers and drink test strip tests available for use.